

**Steven Fullmer**

## **Seizure App Interview Script**

### **Introduction**

Introduce yourself to the interviewee. Inform them about the purpose behind the interview and the product you are designing and how it will help people with epilepsy.

“Thanks again for being here today. My name is Steven Fullmer, I am senior at USU majoring in Human Experience Design and Interaction. I am currently developing an app in my class that will help people with epilepsy navigate their daily life easier and assist them in an emergency.

“ I’ll be interviewing you to get a better idea of what kind of problems people with epilepsy run into every day and what kind of features this app needs to support them with those problems.”

Inform that this interview is confidential and you will ONLY use it for research, then get permission to record audio and have the interviewee sign any necessary forms.

### **Participant Background**

3. Ask questions about the interviewee’s background

- How old are you
- Where you from?
- Tell me something unique about yourself?
- When were you diagnosed with epilepsy?

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### **Main Body**

Tell the interviewee that that main portion of the interview will began now. initiate Q & A

1. What has your experience been like living with epilepsy.
2. Can you tell me more about how epilepsy has impacted your day to day life?
3. Are there any specific activities or tasks you find difficult to do because of epilepsy or the side effects from the medication?
4. What do you do to get around those things and get past those hurdles?
5. How has technology helped improve your day-to-day life?
6. How has technology complicated your day-to-day life?
7. Do you use any devices or technology to help manage your epilepsy?
  - **If so:** what devices and why do you use them?

8. What's your experience with using health apps on a mobile device before?
  - **If used mobile apps:** "What app(s) and can you tell me the reason you use the app(s)?"
9. Do you drive?
  - **If no:** What do you use for transportation?
10. What's are your thoughts on ride sharing, and would that be something that you would be interested in seeing in an epilepsy app?
11. If a smartwatch or phone could detect a seizure before it starts and during emergencies via its sensors then notify the user and somebody else -- even the authorities— would you ever use it and why?

## **Wrap-Up**

"I am going to change gears and start wrapping things up now by asking a couple more quick questions"

Ask these last questions:

- What features on an app would you find useful to help you manage your epilepsy better?
- Before we depart, is there anything you would like to add or say about an app for epilepsy management?

Thank the participant for being part of the study, and if you have a gift or incentive, give it to them.

## **Dream Questions**

6. If you have additional time, or would be a good follow up question, ask these questions. If not, wrap up the interview.
  - If we had unlimited resources, what is something that could help them and make their life easier?
  - What is something you wish existed that could help you manage your epilepsy and improve your quality of life?